



## Refrigerator

User manual

## Kühlschrank/Gefrierschrank

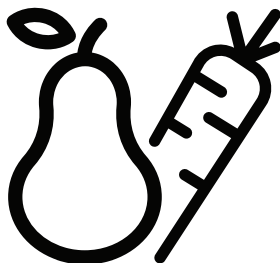
Bedienungsanleitung

## Congélateur/Réfrigérateur

Manuel d'utilisation

## Koelkast

Gebruiksaanwijzing



TS 190030N - KS10300N - TS190040N

**EN / DE / FR / NL**



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**Please read this user manual first!**

Dear Customer,

We hope that your product, which has been produced in modern plants and checked under the most meticulous quality control procedures, will provide you an effective service.

Therefore, read this entire user manual carefully before using the product and keep it as a reference. If you handover the product to someone else, give the user manual as well.




**The user manual will help you use the product in a fast and safe way.**


- Read the manual before installing and operating the product.
- Make sure you read the safety instructions.
- Keep the manual in an easily accessible place as you may need it later.
- Read the other documents given with the product.



Remember that this user manual is also applicable for several other models. Differences between models will be identified in the manual.

**Explanation of symbols**

**Throughout this user manual the following symbols are used:**

-  Important information or useful tips.
-  Warning against dangerous conditions for life and property.
-  Warning against electric voltage.

 **INFORMATION**

**ENERGY**

SUPPLIER'S NAME

MODEL IDENTIFIER → (\*)

A

A

The model information as stored in the product data base can be reached by entering following website and searching for your model identifier (\*) found on energy label.

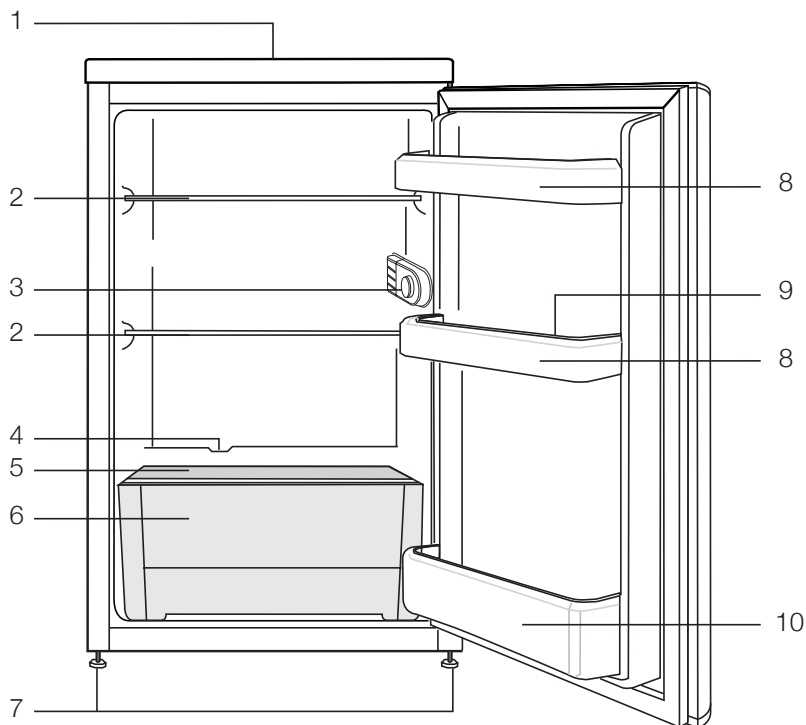
<https://eprel.ec.europa.eu/>

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# 1 Your refrigerator








- 1- Top trim
- 2- Movable shelves
- 3- Interior light & Thermostat knob
- 4- Defrost water collection channel -  
Drain tube
- 5- Crisper cover
- 6- Crisper
- 7- Adjustable front feet
- 8- Door shelves
- 9- Egg tray
- 10- Bottle shelf

**i** Figures that take place in this instruction manual are schematic and may not correspond exactly with your product. If the subject parts are not included in the product you have purchased, then it is valid for other models.

This section provides the safety instructions necessary to prevent the risk of injury and material damage. Failure to observe these instructions will invalidate all types of product warranty.

### Intended use

|  |   |
|--|---|
|    | <b>WARNING:</b><br>Keep ventilation openings, in the appliance enclosure or in the built-in structure, clear of obstruction.  |
|    | <b>WARNING:</b><br>Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.                 |
|    | <b>WARNING:</b><br>Do not damage the refrigerant circuit.   |
|    | <b>WARNING:</b><br>Do not use electrical appliances inside the food storage compartments of the appliance, unless they are of the type recommended by the manufacturer. |
|  | <b>WARNING:</b><br>Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.  |

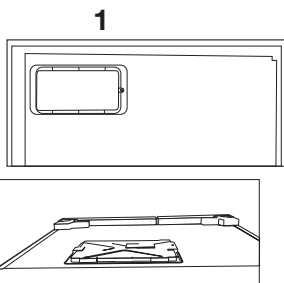
This appliance is intended to be used in household and similar applications such as

- staff kitchen areas in shops, offices and other working environments;
- farm houses and by clients in hotels, motels and other residential type environments;
- bed and breakfast type environments;

– catering and similar non-retail applications.

### General Safety

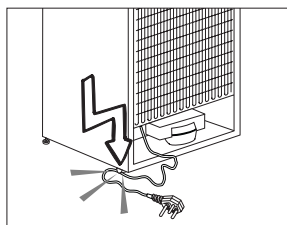
- This product should not be used by persons with physical, sensory and mental disabilities, without sufficient knowledge and experience or by children. The device can only be used by such persons under supervision and instruction of a person responsible for their safety. Children should not be allowed to play with this device.
- In case of malfunction, unplug the device.
- After unplugging, wait at least 5 minutes before plugging in again.
- Unplug the product when not in use.
- Do not touch the plug with wet hands! Do not pull the cable to plug off, always hold the plug.
- Do not plug in the refrigerator if the socket is loose.
- Unplug the product during installation, maintenance, cleaning and repair.
- If the product will not be used for a while, unplug the product and remove any food inside.
- Do not use the product when the compartment with circuit cards located on the upper back part of the product (electrical card box cover) (1) is open.



- Do not use steam or steamed cleaning materials for cleaning the refrigerator and melting the ice inside. Steam may contact the electrified areas and cause short circuit or electric shock!
- Do not wash the product by spraying or pouring water on it! Danger of electric shock!
- In case of malfunction, do not use the product, as it may cause electric shock. Contact the authorized service before doing anything.
- Plug the product into an earthed socket. Earthing must be done by a qualified electrician.
- If the product has LED type lighting, contact the authorized service for replacing or in case of any problem.
- Do not touch frozen food with wet hands! It may adhere to your hands!
- Do not place liquids in bottles and cans into the freezer compartment. They may burst out!
- Place liquids in upright position after tightly closing the lid.
- Do not spray flammable substances near the product, as it may burn or explode.
- Do not keep flammable materials and products with flammable gas (sprays, etc.) in the refrigerator.
- Do not place containers holding liquids on top of the product. Splashing water on an electrified part may cause electric shock and risk of fire.
- Exposing the product to rain, snow, sunlight and wind will cause electrical danger. When relocating the product, do not pull by holding the door handle. The handle may come off.
- Take care to avoid trapping any part of your hands or body in any of the moving parts inside the product.
- Do not step or lean on the door, drawers

and similar parts of the refrigerator. This will cause the product to fall down and cause damage to the parts.

- Take care not to trap the power cable.



- When positioning the appliance, ensure the supply cord is not trapped or damaged.
- Do not locate multiple portable socket-outlets or portable power supplies at the rear of the appliance.
- Children aged from 3 to 8 years are allowed to load and unload refrigerating appliances.
- To avoid contamination of food, please respect the following instructions:
  - Opening the door for long periods can cause a significant increase of the temperature in the compartments of the appliance.
  - Clean regularly surfaces that can come in contact with food and accessible drainage systems.
  - Clean water tanks if they have not been used for 48 h; flush the water system connected to a water supply if water has not been drawn for 5 days.
  - Store raw meat and fish in suitable containers in the refrigerator, so that it is not in contact with or drip onto other food.
  - Two-star frozen-food compartments are suitable for storing pre-frozen food, storing or making icecream and making ice cubes.

- – One-, two- and three-star compartments are not suitable for the freezing of fresh food.
- – If the refrigerating appliance is left empty for long periods, switch off, defrost, clean, dry, and leave the door open to prevent mould developing within the appliance.

### 1.1.1 HC Warning

If the product comprises a cooling system using R600a gas, take care to avoid damaging the cooling system and its pipe while using and moving the product. This gas is flammable. If the cooling system is damaged, keep the product away from sources of fire and ventilate the room immediately.



The label on the inner left side indicates the type of gas used in the product.

### 1.1.2 For Models with Water Dispenser

- Pressure for cold water inlet shall be maximum 90 psi (6.2 bar). If your water pressure exceeds 80 psi (5.5 bar), use a pressure limiting valve in your mains system. If you do not know how to check your water pressure, ask for the help of a professional plumber.
- If there is risk of water hammer effect in your installation, always use a water hammer prevention equipment in your installation. Consult Professional plumbers if you are not sure that there is no water hammer effect in your installation.
- Do not install on the hot water inlet. Take precautions against the risk of freezing of the hoses. Water temperature operating interval shall be 33°F (0.6°C) minimum and 100°F (38°C) maximum.
- Use drinking water only.

## Intended Use

- This product is designed for home use. It is not intended for commercial use.
- The product should be used to store food and beverages only.
- Do not keep sensitive products requiring controlled temperatures (vaccines, heat sensitive medication, medical supplies, etc.) in the refrigerator.
- The manufacturer assumes no responsibility for any damage due to misuse or mishandling.
- Original spare parts will be provided for 10 years, following the product purchasing date.

## Child Safety

- Keep packaging materials out of children's reach.
- Do not allow the children to play with the product.
- If the product's door comprises a lock, keep the key out of children's reach.

## Compliance with WEEE Directive and Disposing of the Waste Product

This product complies with EU WEEE Directive (2012/19/EU). This product bears a classification symbol for waste electrical and electronic equipment (WEEE).



This product has been manufactured with high quality parts and materials which can be reused and are suitable for recycling. Do not dispose of the waste product with normal domestic and other wastes at the end of its service life. Take it to the collection center for the recycling of electrical and electronic equipment. Please consult your local authorities to learn about these collection centers.

## **Compliance with RoHS Directive**

- This product complies with EU WEEE Directive (2011/65/EU). It does not contain harmful and prohibited materials specified in the Directive.

## **Package Information**

Packaging materials of the product are manufactured from recyclable materials in accordance with our National Environment Regulations. Do not dispose of the packaging materials together with the domestic or other wastes. Take them to the packaging material collection points designated by the local authorities.



### 3 Installation

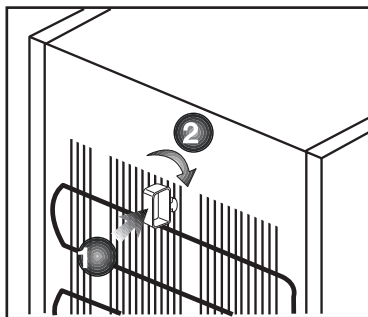
⚠ In case the information which are given in the user manual are not taken into account, manufacturer will not assume any liability for this.

#### Points to be paid attention to when the relocation of the refrigerator

1. Your refrigerator should be unplugged. Before transportation of your refrigerator, it should be emptied and cleaned.
2. Before it is re-packaged, shelves, accessories, crisper, etc. inside your refrigerator should be fixed with adhesive tape and secured against impacts. Package should be bound with a thick tape or sound ropes and the transportation rules on the package should be strictly observed.
3. Original packaging and foam materials should be kept for future transportations or moving. Before you start the refrigerator,

#### Check the following before you start to use your refrigerator:

1. Attach 2 plastic wedges as illustrated below. Plastic wedges are intended to keep the distance which will ensure the air circulation between your refrigerator and the wall. (The picture is drawn up as a representation and it is not identical with your product.)
2. Clean the interior of the refrigerator as recommended in the "Maintenance and cleaning" section.
3. Connect the plug of the refrigerator to the wall socket. When the fridge door is opened, fridge internal lamp will turn on.



4. When the compressor starts to operate, a sound will be heard. The liquid and gases sealed within the refrigeration system may also give rise to noise, even if the compressor is not running and this is quite normal.

5. Front edges of the refrigerator may feel warm. This is normal. These areas are designed to be warm to avoid condensation.

#### Electrical connection

Connect your product to a grounded socket which is being protected by a fuse with the appropriate capacity.

#### Important:

The connection must be in compliance with national regulations.

- The power plug must be easily accessible after installation.
- Electrical safety of your refrigerator shall be guaranteed only if the earth system in your house complies with standards.
- The voltage stated on the label located at left inner side of your product should be equal to your network voltage.
- Extension cables and multi plugs must not be used for connection.

⚠ A damaged power cable must be replaced by a qualified electrician.

⚠ Product must not be operated before it is repaired! There is the risk of electric shock!

## Disposing of the packaging

The packing materials may be dangerous for children. Keep the packing materials out of the reach of children or dispose of them by classifying them in accordance with the waste instructions stated by your local authorities. Do not throw away with regular house waste, throw away on packaging pick up spots designated by the local authorities.

The packing of your refrigerator is produced from recyclable materials.

## Disposing of your old refrigerator

Dispose of your old refrigerator without giving any harm to the environment.

- You may consult your authorized dealer or waste collection center of your municipality about the disposal of your refrigerator.

Before disposing of your refrigerator, cut out the electric plug and, if there are any locks on the door, make them inoperable in order to protect children against any danger.

## Placing and Installation

⚠ If the entrance door of the room where the refrigerator will be installed is not wide enough for the refrigerator to pass through, then call the authorized service to have them remove the doors of your refrigerator and pass it sideways through the door.

**1.** Install your refrigerator to a place that allows ease of use.

**2.** Keep your refrigerator away from heat sources, humid places and direct sunlight.

**3.** There must be appropriate air ventilation around your refrigerator in order to achieve an efficient operation. If the refrigerator is to be placed in a recess in the wall, there must be at least 5 cm

distance with the ceiling and at least 5 cm with the wall. Do not place your product on the materials such as rug or carpet.

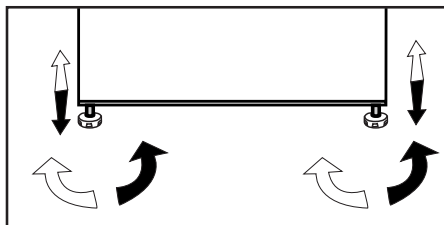
**4.** Place your refrigerator on an even floor surface to prevent jolts.

**5.** Your product requires adequate air circulation to function efficiently. If the product will be placed in an alcove, remember to leave at least 5 cm clearance between the product and the ceiling, rear wall and the side walls. If the product will be placed in an alcove, remember to leave at least 5 cm clearance between the product and the ceiling, rear wall and the side walls. Check if the rear wall clearance protection component is present at its location (if provided with the product). If the component is not available, or if it is lost or fallen, position the product so that at least 5 cm clearance shall be left between the rear surface of the product and the wall of the room. The clearance at the rear is important for efficient operation of the product.

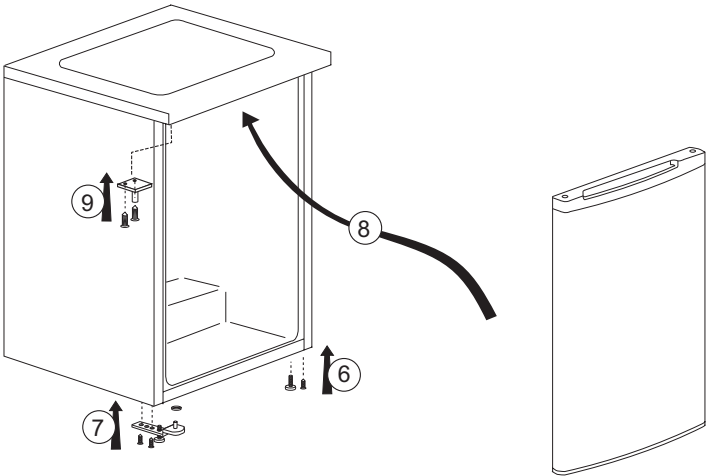
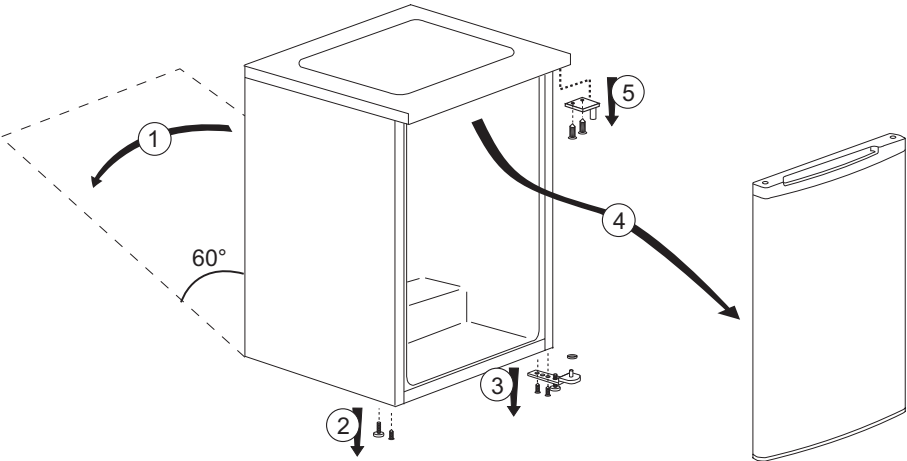
## Adjusting the legs

If your refrigerator is unbalanced;

You can balance your refrigerator by turning its front legs as illustrated in the figure. The corner where the leg exists is lowered when you turn in the direction of black arrow and raised when you turn in the opposite direction. Taking help from someone to slightly lift the refrigerator will facilitate this process.



# Reversing the doors



## 4 Preparation

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**i** For a freestanding appliance; 'this refrigerating appliance is not intended to be used as a built-in appliance' ;

**i** Your refrigerator should be installed at least 30 cm away from heat sources such as hobs, ovens, central heater and stoves and at least 5 cm away from electrical ovens and should not be located under direct sunlight.

**i** The ambient temperature of the room where you install your refrigerator should at least be 10°C. Operating your refrigerator under cooler conditions than this is not recommended with regard to its efficiency.

**i** Please make sure that the interior of your refrigerator is cleaned thoroughly.

**i** If two refrigerators are to be installed side by side, there should be at least 2 cm distance between them.

**i** When you operate your refrigerator for the first time, please observe the following instructions during the initial six hours.

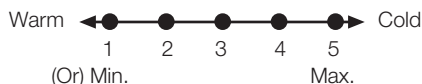
- The door should not be opened frequently.
- It must be operated empty without any food in it.
- Do not unplug your refrigerator. If a power failure occurs out of your control, please see the warnings in the "Recommended solutions for the problems" section.

**i** Original packaging and foam materials should be kept for future transportations or moving.

## 5 Using your refrigerator

Setting the operating temperature

The operating temperature is regulated by the temperature control.



**1 = Lowest cooling setting (Warmest setting)**

**5 = Highest cooling setting (Coldest setting)**

(Or)

**Min. = Lowest cooling setting**

(Warmest setting)

**Max. = Highest cooling setting**

(Coldest setting)

The average temperature inside the fridge should be around +5°C.

Please choose the setting according to the desired temperature.

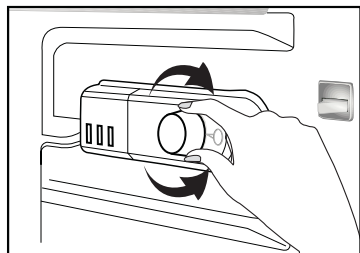
Please note that there will be different temperatures in the cooling area.

The coldest region is immediately above the vegetable compartment.

The interior temperature also depends on ambient temperature, the frequency with which the door is opened and the amount of foods kept inside.

Frequently opening the door causes the interior temperature to rise.

For this reason, it is recommended to close the door again as soon as possible after use.



### Stopping your product

If your thermostat is equipped with "0" position:

- Your product will stop operating when you turn the thermostat button to "0" (zero) position. Your product will not start unless to you turn the thermostat button to position "1" or one of the other positions again.

If your thermostat is equipped with "min" position:

- Unplug your product to stop it.

### Using interior compartments

Movable shelves: Distance between the shelves can be adjusted when necessary.

Vegetable drawer: Vegetables and fruits can be stored in this compartment for long periods without decaying.

Bottle shelf: Bottles, jars and tins can be placed in these shelves.

### Cooling

#### Food storage

The refrigerator is for the short-term storage of fresh food and drinks.

Store milk products in the intended compartment in the refrigerator.

Bottles can be stored in the bottle holder or in the bottle shelf of the door.

Raw meat is best kept in a polyethylene bag in the compartment at the very bottom of the refrigerator.

Allow hot foods and beverages to cool to room temperature prior to placing them in the refrigerator.

#### • Attention

Store concentrated alcohol only standing upright and tightly closed.

- Attention

Do not store explosive substances or containers with flammable propellant gases (canned cream, spray cans etc.) in the device. There is a danger of explosion.

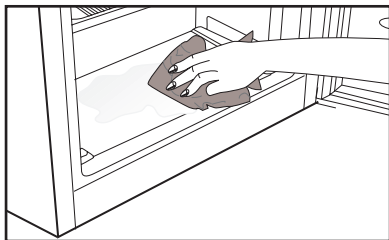
## Defrost

The refrigerator defrosts automatically.

The thawing water flows through the drain channel into a collection container at the rear of the device.

During defrosting, water droplets form at the back of the fridge due to the evaporator.

If not all of the drops run down, they may freeze again after defrosting remove them with a cloth soaked in warm water, but never with a hard or sharp object.



## 6 Maintenance and cleaning

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- ⚠ Never use gasoline, benzene or similar substances for cleaning purposes.
- ⚠ We recommend that you unplug the appliance before cleaning.
- ⚠ Never use any sharp abrasive instrument, soap, household cleaner, detergent and wax polish for cleaning.
- ℹ Use lukewarm water to clean the cabinet of your refrigerator and wipe it dry.
- ℹ Use a damp cloth wrung out in a solution of one teaspoon of bicarbonate of soda to one pint of water to clean the interior and wipe it dry.
- ⚠ Make sure that no water enters the lamp housing and other electrical items.
- ⚠ If your refrigerator is not going to be used for a long period of time, unplug the power cable, remove all food, clean it and leave the door ajar.
- ℹ Check door seals regularly to ensure they are clean and free from food particles.
- ⚠ To remove door racks, remove all the contents and then simply push the door rack upwards from the base.

- ⚠ Never use cleaning agents or water that contain chlorine to clean the outer surfaces and chromium coated parts of the product. Chlorine causes corrosion on such metal surfaces.
- ⚠ Do not use sharp, abrasive tools, soap, household cleaning agents, detergents, kerosene, fuel oil, varnish etc. to prevent removal and deformation of the prints on the plastic part. Use lukewarm water and a soft cloth for cleaning and then wipe it dry.

### Protection of plastic surfaces

- ℹ Do not put the liquid oils or oil-cooked meals in your refrigerator in unsealed containers as they damage the plastic surfaces of your refrigerator. In case of spilling or smearing oil on the plastic surfaces, clean and rinse the relevant part of the surface at once with warm water.

## 7 Troubleshooting

Please review this list before calling the service. It will save your time and money. This list includes frequent complaints that are not arising from defective workmanship or material usage. Some of the features described here may not exist in your product.

|   |
|---|
| The refrigerator does not operate.  |
| <ul style="list-style-type: none"> <li>• The plug is not inserted into the socket correctly. &gt;&gt;&gt;Insert the plug into the socket securely.</li> <li>• The fuse of the socket which your refrigerator is connected to or the main fuse have blown out. &gt;&gt;&gt;Check the fuse.</li> </ul>  |
| Condensation on the side wall of the fridge compartment (MULTIZONE, COOL CONTROL and FLEXI ZONE).   |
| <ul style="list-style-type: none"> <li>• Door has been opened frequently. &gt;&gt;&gt;Do not open and close the door of refrigerator frequently.</li> <li>• Ambient is very humid. &gt;&gt;&gt;Do not install your refrigerator into highly humid places.</li> <li>• Food containing liquid is stored in open containers. &gt;&gt;&gt;Do not store food with liquid content in open containers.</li> <li>• Door of the refrigerator is left ajar. &gt;&gt;&gt;Close the door of the refrigerator.</li> <li>• Thermostat is set to a very cold level. &gt;&gt;&gt;Set the thermostat to a suitable level.</li> </ul>   |
| Compressor is not running   |
| <ul style="list-style-type: none"> <li>• Protective thermic of the compressor will blow out during sudden power failures or plug-out plug-ins as the refrigerant pressure in the cooling system of the refrigerator has not been balanced yet. The refrigerator will start running approximately after 6 minutes. Please call the service if the refrigerator does not startup at the end of this period.</li> <li>• The fridge is in defrost cycle. &gt;&gt;&gt;This is normal for a full-automatically defrosting refrigerator. Defrosting cycle occurs periodically.</li> <li>• The refrigerator is not plugged into the socket. &gt;&gt;&gt;Make sure that the plug is fit into the socket.</li> <li>• Temperature settings are not made correctly. &gt;&gt;&gt;Select the suitable temperature value.</li> <li>• There is a power outage. &gt;&gt;&gt;Refrigerator returns to normal operation when the power restores.</li> </ul> |
| The operation noise increases when the refrigerator is running.   |
| <ul style="list-style-type: none"> <li>• The operating performance of the refrigerator may change due to the changes in the ambient temperature. It is normal and not a fault.</li> </ul>   |
| The refrigerator is running frequently or for a long time.  |



- New product may be wider than the previous one. Larger refrigerators operate for a longer period of time.
- The room temperature may be high. >>>It is normal that the product operates for longer periods in hot ambient.
- The refrigerator might be plugged in recently or might be loaded with food. >>>When the refrigerator is plugged in or loaded with food recently, it will take longer for it to attain the set temperature. This is normal.
- Large amounts of hot food might be put in the refrigerator recently. >>>Do not put hot food into the refrigerator.
- Doors might be opened frequently or left ajar for a long time. >>>The warm air that has entered into the refrigerator causes the refrigerator to run for longer periods. Do not open the doors frequently.
- Freezer or fridge compartment door might be left ajar. >>>Check if the doors are closed completely.
- The refrigerator is adjusted to a very low temperature. >>>Adjust the refrigerator temperature to a warmer degree and wait until the temperature is achieved.
- Door seal of the fridge or freezer may be soiled, worn out, broken or not properly seated. >>>Clean or replace the seal. Damaged/broken seal causes the refrigerator to run for a longer period of time in order to maintain the current temperature.

Freezer temperature is very low while the fridge temperature is sufficient.

- The freezer temperature is adjusted to a very low value. >>>Adjust the freezer temperature to a warmer degree and check.

Fridge temperature is very low while the freezer temperature is sufficient.

- The fridge temperature is adjusted to a very low value. >>>Adjust the fridge temperature to a warmer degree and check.

Food kept in the fridge compartment drawers is frozen.

- The fridge temperature is adjusted to a very high value. >>>Adjust the fridge temperature to a lower value and check.

Temperature in the fridge or freezer is very high.

- The fridge temperature is adjusted to a very high value. >>>Fridge compartment temperature setting has an effect on the temperature of the freezer. Change the temperatures of the fridge or freezer and wait until the relevant compartments attain a sufficient temperature.
- Doors are opened frequently or left ajar for a long time. >>>Do not open the doors frequently.
- Door is ajar. >>>Close the door completely.
- The refrigerator is plugged in or loaded with food recently. >>>This is normal. When the refrigerator is plugged in or loaded with food recently, it will take longer for it to attain the set temperature.
- Large amounts of hot food might be put in the refrigerator recently. >>>Do not put hot food into the refrigerator.
- Vibrations or noise.

|  |
|--|
| <ul style="list-style-type: none"> <li>• The floor is not level or stable. &gt;&gt;&gt; If the refrigerator rocks when moved slowly, balance it by adjusting its feet. Also make sure that the floor is strong enough to carry the refrigerator, and level.</li> <li>• The items put onto the refrigerator may cause noise. &gt;&gt;&gt;Remove the items on top of the refrigerator.</li> </ul>  |
| There are noises coming from the refrigerator like liquid flowing, spraying, etc.  |
| <ul style="list-style-type: none"> <li>• Liquid and gas flows occur in accordance with the operating principles of your refrigerator. It is normal and not a fault.</li> </ul>   |
| Whistle comes from the refrigerator.   |
| <ul style="list-style-type: none"> <li>• Fans are used in order to cool the refrigerator. It is normal and not a fault.</li> </ul>   |
| Condensation on the inner walls of refrigerator.   |
| <ul style="list-style-type: none"> <li>• Hot and humid weather increases icing and condensation. It is normal and not a fault.</li> <li>• Doors are opened frequently or left ajar for a long time. &gt;&gt;&gt;Do not open the doors frequently. Close them if they are open.</li> <li>• Door is ajar. &gt;&gt;&gt;Close the door completely.</li> </ul>  |
| Humidity occurs on the outside of the refrigerator or between the doors.   |
| <ul style="list-style-type: none"> <li>• There might be humidity in the air; this is quite normal in humid weather. When the humidity is less, condensation will disappear.</li> </ul>   |
| Bad odour inside the refrigerator.   |
| <ul style="list-style-type: none"> <li>• No regular cleaning is performed. &gt;&gt;&gt;Clean the inside of the refrigerator regularly with a sponge, lukewarm water or carbonate dissolved in water.</li> <li>• Some containers or package materials may cause the smell. &gt;&gt;&gt;Use a different container or different brand packaging material.</li> <li>• Food is put into the refrigerator in uncovered containers. &gt;&gt;&gt;Keep the food in closed containers. Microorganisms spreading out from uncovered containers can cause unpleasant odours.</li> <li>• Remove the foods that have expired best before dates and spoiled from the refrigerator.</li> </ul> |
| The door is not closing.   |
| <ul style="list-style-type: none"> <li>• Food packages are preventing the door from closing. &gt;&gt;&gt;Replace the packages that are obstructing the door.</li> <li>• The refrigerator is not completely even on the floor. &gt;&gt;&gt;Adjust the feet to balance the refrigerator.</li> <li>• The floor is not level or strong. &gt;&gt;&gt;Make sure that the floor is level and capable to carry the refrigerator.</li> </ul>  |
| Crispers are stuck.  |
| <ul style="list-style-type: none"> <li>• The food is touching the ceiling of the drawer. &gt;&gt;&gt;Rearrange food in the drawer.</li> </ul>  |

## **DISCLAIMER / WARNING**

Some (simple) failures can be adequately handled by the end-user without any safety issue or unsafe use arising, provided that they are carried out within the limits and in accordance with the following instructions (see the “Self-Repair” section).

Therefore, unless otherwise authorized in the “Self-Repair” section below, repairs shall be addressed to registered professional repairers in order to avoid safety issues. A registered professional repairer is a professional repairer that has been granted access to the instructions and spare parts list of this product by the manufacturer according to the methods described in legislative acts pursuant to Directive 2009/125/EC.

**However, only the service agent (i.e. authorized professional repairers) that you can reach through the phone number given in the user manual/ warranty card or through your authorized dealer may provide service under the guarantee terms. Therefore, please be advised that repairs by professional repairers (who are not authorized by Beko) shall void the guarantee.**

## **Self-Repair**

Self-repair can be done by the end-user with regard to the following spare parts: door handles, door hinges, trays, baskets and door gaskets (an updated list is also available in support.beko.com as of 1st March 2021).

Moreover, to ensure product safety and to prevent risk of serious injury, the mentioned

self-repair shall be done following the instructions in the user manual for self-repair or which are available in support.beko.com. For your safety, unplug the product before attempting any self-repair.

Repair and repair attempts by end-users for parts not included in such list and/ or not following the instructions in the user manuals for self-repair or which are available in support.beko.com, might give rise to safety issues not attributable to Beko, and will void the warranty of the product.

Therefore, it is highly recommended that end-users refrain from the attempt to carry out repairs falling outside the mentioned list of spare parts, contacting in such cases authorized professional repairers or registered professional repairers. On the contrary, such attempts by end-users may cause safety issues and damage the product and subsequently cause fire, flood, electrocution and serious personal injury to occur.

By way of example, but not limited to, the following repairs must be addressed to authorized professional repairers or registered professional repairers: compressor, cooling circuit, main board, inverter board, display board, etc.

The manufacturer/seller cannot be held liable in any case where end-users do not comply with the above.

The spare part availability of the refrigerator that you purchased is 10 years.

During this period, original spare parts will be available to operate the refrigerator properly

The minimum duration of guarantee of the refrigerator that you purchased is 24 months.

This product is equipped with a lighting source of the "G" energy class.

The lighting source in this product shall only be replaced by professional repairers.

**Packaging sorting information**

Please scan the QR code which places on the outer packaging of the product to find all the information relating to the packaging and how to manage the packaging waste.